GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

STARRED QUESTION NO:100
ANSWERED ON:25.11.2002
TOUTS AT AIRPORTS
CHANDRA BHUSHAN SINGH;VILAS BABURAO MUTTEMWAR

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Government are aware of the general complaint of the passengers being cheated by touts operating at major airports including Indira Gandhi International (IGI) Airport, Delhi;

(b) if so, whether they are reportedly acting in connivance with the taxi operators, trolley retrieving staff, loading agents and other subordinate staff;

(c) if so, whether any enquiry has been initiated in this matter;

(d) if so, the outcome thereof; and

(e) the follow-up action taken or proposed to be taken by the Government thereon?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SYED SHAHNAWAZ HUSSAIN)

(a), (b), (c), (d) & (e) :- A Statement is laid on the Table of the House.

Statement in reply to parts (a), (b), (c), (d) & (e) of Lok Sabha Starred Question No.100 for 25th November 2002 regarding Touts at Airports.
(a), (b), (c) & (d) :- Certain instances have come to notice regarding touts operating in connivance with taxi operators, trolley retrieving staff, loading agents and certain sections of subordinate officials of the agencies working at the airports. All such cases are referred to the concerned agency / organization / police for appropriate action.
(e) :- Steps like installation of CCTV cameras, surprisechecks by senior Officers, initiation of disciplinary action against erring staff, provision of prepaid taxi counters under the charge of traffic police etc have been taken up.